



## Helpful links

### Canada Border Services Agency

The [Canada Border Services Agency](#) has information about the [Assisted Voluntary Return and Reintegration pilot program](#). This program offers some refugee claimants who do not get refugee status in Canada help to get settled outside Canada.

### Citizenship and Immigration Canada

[Citizenship and Immigration Canada](#) has:

- information about making a claim for refugee protection from inside Canada
- information about the Interim Federal Health Program for refugees
- a link to the forms that a claimant must complete if making a claim after entering Canada

### Immigration and Refugee Board

The [Immigration and Refugee Board](#) (IRB) has the Basis of Claim Form, a Claimant's Guide, IRB guidelines and policies, and National Documentation Packages.

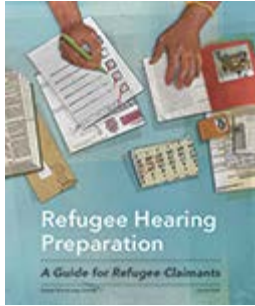
### Law Facts: Refugee law

This [Legal Aid Ontario](#) website offers information resources for refugees.



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## Refugee Hearing Preparation – A Guide for Refugee Claimants



[Refugee Hearing Preparation guide](#) explains the refugee claim process, its timeline and key dates. It aims to help refugees understand how to prepare for their hearing, meet deadlines and leads them to other resources.

## Settlement.org

[Settlement.org](#) provides newcomers with information and resources to settle in Ontario. Some of the information is available in other languages such as Arabic, Chinese, French, Gujarati, Punjabi, Russian, Spanish, Tamil and Urdu.

## Your Legal Rights – Immigration and refugee law resources

A project of CLEO, [Your Legal Rights](#) is a website of free legal information for people in Ontario. This website has practical, and easy-to-find legal information produced by hundreds of organizations across Ontario.

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**This information sheet gives only general information. You should get legal advice about your own situation.**

For more information on refugee claims, visit [refugee.cleo.on.ca](http://refugee.cleo.on.ca). For more legal information visit the [CLEO website](#) and [Your Legal Rights](#).